



Volunteers of Deer's Head Hospital Center Fall/Winter 2011 Newsletter

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“Each of us will one day be judged by our standard of life – not by our standard of living; by our measure of giving – not by our measure of wealth; by our simple goodness – not by our seeming greatness.”

– William Arthur Ward

New Volunteers

Please welcome UMES Pharmacy students/patient visitors: Tanaya Hampton, Uche Etunnah, Abdul Suleyman, and Daniel Hines. Walter Whitehead joined laundry, Donnia Williams-beauty shop, Preston Lay and Sandy Poole-chaplains, Dean Adkins-visitor, Cindy Outten-office/canteen, Jessica & Roberta Woodard-visitors, Sylvia Norgren-feeder, Barbara Stapleton-events, LeShante & Allison Fairell-canteen/visitors, Britney Dorman-canteen, Rayshawn King-visitor, Victor “CT” Tindall-maintenance, Hannah King-speech therapy, Willie Smith-medical records. Salisbury University students Erica Chin, Jessica Wood, Kirsten Gann, Kimberly Markovitz, Julie Faber, Melissa Hambor, Stephen Craig, and Robert Ackerman are volunteering in many different roles. Wor-Wic students Kacie Curry-canteen/events and Elizabeth Medley-patient visitor/canteen.

Goodbye to Rehab interns Katie Clark, Robin Cook, Jimmy Bedwell, and Stephanie D’Ambrosio.

Annual Patient Christmas Party

The auxiliary will sponsor the annual Christmas party **Tues., December 6th at 10:30am in the auditorium. Volunteers are needed by 10am to help transport patients.** Refreshments will be provided by the dietary department, so please no baked goods this time. Mark Kunie will provide musical entertainment. Santa will deliver presents for the patients and residents.

Covered Dish Luncheon

Our auxiliary board has invited our other volunteers to join us for a covered dish lunch in the volunteer office after their board meeting **Tues. 12/20 at noon.** Please see Helen for the sign up sheet.

Spirit of Esther Care Cart

Dr. Carol Steffy, DHHC retiree volunteer launched the “Spirit of Esther” care cart. She donated \$500 to our auxiliary from an endowment fund in memory of her mother Esther who loved volunteering. Carol’s idea was a way to honor her mother’s legacy while encouraging nursing home visits. The cart serves as a “prop” or “ice breaker” and the visit is more important than the gift received. Items include cards, puzzle books, socks, stuffed animals, decorations, and patient requests such as plus size t-shirts. The project has been a big hit! We’ve received publicity from Community Foundation, ShoreCAN Volunteer Center, WMDT-TV 47, and *The Daily Times* health guide with a front cover photo of a resident receiving a stuffed poodle. Thanks Carol for implementing this project and sharing your enthusiasm for volunteering with some new volunteers! Carol and Helen attended a free workshop Volunteers with Abilities at Community Foundation, which focused on benefits of using volunteers and employees with disabilities.

Governor's Service Awards

Helen Young nominated Gerald "Jerry" Truitt in the Senior category for his work and leadership at DHHC with our auxiliary board and Citizens Advisory Board (CAB). He received an Honorable Mention from the Governor's office on Service.

Community Foundation Awards

Helen also nominated Jerry Truitt for Community Foundation's Frank H. Morris Humanitarian Award for his lifetime commitment to philanthropic and humanitarian work in our community. Jerry started volunteering at DHHC with Pets on Wheels in 1998 with his dog Kira. For 10 years, they enhanced the quality of life for our patients and residents by providing compassion and comfort, receiving a Caring Hearts award. Once Kira passed away, Jerry continued volunteering with the Citizens Advisory Board 10 years ago, which he's chaired the last 2 years. He's been a member of our auxiliary board the past 3 years and served as Vice President for the past 2 years. Jerry has been an active member of the Red Cross Board for 18 years and served as past Chairman twice for 3 year terms. He's shared his expertise as Secretary for the Harry Hughes Center for Agro Ecology for 11 years and the Maryland Agricultural Education Foundation's Board almost 30 years. Jerry has served 20 years with John B. Parsons Foundation where he is currently Secretary. He is a very active and committed member at St. Peters Episcopal Church where he has been a past member of the vestry and former senior warden. Jerry has been on their finance committee for 15

years and has been a member of the Rotary Club of Salisbury for 52 years where he has served as President and a board member. Jerry did not win this award due to some tough competition but was honored to have been nominated.

Helen nominated our auxiliary Volunteers of Deer's Head, Inc. for the Richard A. Henson Non-Profit Excellence Award. Although they did not win this year, our hospital would not be this special and great without their volunteer work and financial support of our patients and residents.

Scrubs Sale

Volunteer Services held a fall nurses scrubs sale. Our auxiliary raised \$355.23 which included baked goods and 50/50 raffle. Thanks to those who volunteered or made a baked good. The plan to return in the Spring.

Jewelry & Accessories Sale

The auxiliary held another \$6 fundraiser in the auditorium in October which was a big success! The auxiliary raised \$552.40 including baked goods & 50/50 raffle. Thanks to everyone who came to shop, volunteer, or bring a baked good. They'll be back in the Spring.

9th Annual Bull & Oyster Roast/Silent Auction

The auxiliary held the event at Georgia House in late September which raised \$3,888. Thank you to everyone who came out to have dinner, bid on the auction items, volunteer, or donate items. Everyone had a great time! Thanks to Dave D'Alfonso and his friends for donating their musical talents for our entertainment. Former volunteer director Betty Powell came out as did Senator Richard Colburn.

Flu Shots/TB Tests

DHHC provided a free flu shot clinic for our volunteers. When you are due for your annual tuberculosis test, please make sure to either come to the clinics offered or make an appointment. It is very important to be current. Any volunteer who has not had a flu shot or is due for the TB test,

please call Becky Gravenor in Infection Control at 410-543-4031. Flu shots are not mandatory but are strongly encouraged for everyone's protection.

Canteen Gift Showcases

Thanks to Kathy Outten for the great job she is doing ordering and merchandising the gifts keeping the showcases clean and fresh!! Please check out our new lines of scarves, handbags, totes, jewelry, watches, angels, and other gifts and holiday decorations. We had a few price increases on some of the prepackaged snacks due to price increases at Sam's and Wal-Mart. Our prices are still the best in town. Proceeds benefit our patients/residents for beauty shop services, canteen cards, Christmas and birthday gifts, special requests, maintaining the fish aquariums, tuning the pianos, servicing the volunteer sewing machines, etc.

Veteran's Day Visits

Volunteers from Salisbury Elks Club visited our veterans for Veteran's Day and brought gifts in appreciation for their service. Volunteers from American Legion Post #64 visited and brought red flower vases. Thank you for remembering those who served our country. The visits mean a great deal to our patients and residents.

Volunteer Handbooks

The Volunteer Handbook was updated. All registered volunteers are required to read and sign it. Please see Helen if you have not received one.

Photo ID Badges

Please remember to wear your volunteer badge at all times. If you forget to bring it, please see Helen or Liz for a generic volunteer badge or get a visitor wristband from the front switchboard. Everyone in the building must have some type of identification or we can get cited when the surveyors come.

PAC-14 Public Service Announcements/Shows

Helen Young has filmed two free shows on public access channel. During the first show she interviewed Bev Thompson to promote the auxiliary yard sale, the need for more canteen volunteers, and her volunteer work at DHHC. On the second show, Dave Outten was interviewed to promote our auxiliary's bull & oyster roast/auction, some history and services on DHHC for our 60th anniversary celebration, and his volunteer work. We received many positive comments on the shows and our

phone has been ringing off the hook with people wanting to volunteer! Helen also participated in Spice Bell's show with The Community Foundation of the Eastern Shore.

Green DHHC T-Shirts

The auxiliary purchased t-shirts for the Applebee's fundraiser so we would look uniform when volunteering at the restaurant. We got a good deal and the board voted to purchase one for each regular volunteer. They can be worn when volunteering at the hospital, our fundraisers, or the restaurant nights if you choose. They are not a uniform. See Helen if you did not get one.

Maryland Charities Campaign a Success!

Our auxiliary Volunteers of Deer's Head, Inc. gained acceptance into the Maryland Charities Campaign catalog for the 5th consecutive year!

Helen Young chaired the internal campaign which allows staff to contribute to charitable organizations in our state from a catalog listing 800 agencies. Many staff chose to contribute to our own auxiliary. A total of \$2,992.34 was raised by DHHC staff for Maryland Charities, surpassing our goal of \$2,953. Helen will earn one day of administrative leave for beating our goal. Participants had their name entered for one day of administrative leave and the winner was Jennings Evans, our driver. Our auxiliary provided a canteen card for each of the 18 participants and they'll receive a coupon sheet. Thanks to the following staff for contributing: Rich Keefer, Tess Iten, Ruth Potvin, Helen Young, Patti Seward, Susann Noto, Carl LeMaster, Sue Widdowson, Gwen Dashiell, Brenda Maczisz, Hemali Mehta, Carla Carter, (anonymous), Kim Gallagher, Kim Boston, Thelma Morris, Christy Watts, and Jennings Evans.

RSVP

You could be a member of Retired Senior Volunteer Program (RSVP) through volunteering at DHHC or in the community. To join, you must be 55 years or older and fill out an application. You will be eligible for free insurance should you become hurt while volunteering or on your way to or from your volunteer site. Depending on how many volunteer hours you serve, you will be invited to their annual luncheon which is always a great time! For more information, see Helen Young or contact Valerie Wagner of RSVP at MAC at 410-742-0505 x112

Volunteer Office/Canteen Closings

Helen will be taking vacation beginning Dec. 22nd and will return Jan. 3rd. Liz Maldve will be taking some time off but plans to be in the office 12/27, 12/28, and 12/29. You may want to call ahead before coming to the office those days. When Liz and Helen are both out the office is closed. The canteen may be closed some days over the holiday so volunteers can spend time with family.

Bingo Parties

Thank you to those organizations who organize and sponsor regular bingo parties with volunteers, prizes, and refreshments:

Hebron Lions Club, American Legion Southeastern Shore District, and Delta Sigma Thetas Princess Anne Chapter.

Auxiliary Purchases/Donations

Our auxiliary recently purchased a new setting of 100 china and flatware for the hospital. They also purchased 56 padded folding chairs for the auditorium from our fundraising. Now we can entertain in style and comfort!

Auxiliary Outings

Helen and 9 volunteers attended Eastern Shore Hospital's Annual Fashion Show fundraiser in November. We traveled to ESHC last Spring for their annual art show opening. Both trips involved shopping at their A. May Thompson shop and we had a wonderful time!

Temple Bat Yam

Thank you to those members and volunteers who continue to send in donations of clothing, magazines, videos, calendars, greeting cards, and other miscellaneous items for our patients and residents each month. Volunteers also donated some of the exercise equipment in our employee gym. They also sponsor a baked goods table which Marv & Myra Novick coordinate for our staff who are working on Christmas Day. Thank you to those who have been volunteering to come and spread some Christmas cheer serving refreshments to those working the holiday caring for our patients.

DHMH Council of Auxiliaries Meeting

DHHC hosted October's Council of Auxiliaries meeting. Several volunteer coordinators and auxiliary members from the state hospitals attended. Guests were provided lunch, a presentation from our CEO on the facility, and a slide show highlighting our volunteers.

Recycling Program

DHHC is now recycling plastic bottles, aluminum cans, and paper as a result of a suggestion at the resident council meeting. You will see blue bins located throughout the hospital. Please make sure you do not put regular trash in the bins.

DHMH Council of Auxiliaries Awards

DHHC won the Warriner Silver Bowl again for the 5th consecutive year for being the state hospital with the largest increase in active auxiliary members. Several of our volunteers attended the luncheon at Annie's Restaurant in Kent Narrows in June.

Jefferson Awards

Helen Young nominated Helen Cherry for this year's Jefferson Awards for her volunteer work at DHHC and in the community. Lacie Griffith from WBOC-TV 16 surprised her during our November auxiliary board meeting with her award. Over 100 nominations were received and 16 winners were selected locally. One will be chosen to represent the Eastern Shore in Washington, D.C. for the national competition. Helen's commercial will air on WBOC the week of 1/7/12 and will be posted on their website. Helen was nominated for her leadership at DHHC by managing the canteen, her loyalty to shopping weekly at Sam's Club and Wal-Mart for snacks, placing weekly orders, and volunteering every Monday and Wednesday in the canteen 10am-4pm. She is also a board member who attends monthly meetings and auxiliary fundraisers. Additionally, Helen holds several leadership positions in the community such as Treasurer, Secretary, and Hospital Chairman of the Military Order of the Cootie (MOCA) Sho Crabbers #27 local auxiliary which is an honor degree of the VFW with the hospitalized veterans. She makes dolls, lap robes, and crochets afghans for the VA hospitals and delivers them to Elsmere Veterans Hospital in Wilmington, DE where she is a representative for the MOCA attending quarterly meetings. On the grand level (state), Helen has served as Grand President for the MOCA twice and has held numerous chairmanships for the Supreme MOCA, the highest level you can achieve. She has also held the honor of Grand Maryland President and earned her 5,000 hour pin. Helen is currently

Chaplain and Hospital Chair of VFW's Ladies Auxiliary Post #10159 where she has served as Trustee and other positions. She is currently 4th District Supreme President including West Virginia, Virginia, Maryland, and Washington, D.C. She's a member of the tomb trek committee placing wreaths on tombs of unknown soldiers for the past 15 years.

Monthly Birthday Parties

Thank you to those organizations who have been regularly sponsoring our monthly patient birthday parties making monetary donations for the gifts, and providing volunteers to assist with transporting patients and playing bingo with them.

January-Happy Timers

February-AARP of Salisbury

March-Salisbury Jr. Chamber of Commerce

April-Mt. Calvary United Methodist Women

May- Wesley Temple

June-Deer's Head Hospital Retired Nurses

July-Temple Bat Yam

August-*Need sponsor

September-Nanticoke United Methodist Women

October-United Methodist Women of Trinity

November-Quota Club International

December-New Life 7th Day Adventist

Thanks to Beverley Thompson who has been our birthday chair 23 years providing the cake, shopping for the presents, and coordinating sponsors. Thanks to Liz Maldve for assisting with preparing the birthday cards and volunteering at the party and Faye Hickman and Bessie Jones for volunteering at the parties. Thanks to City Florist who generously donates the beautiful floral arrangement each month.